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NO. 9721 P. 1/14

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Attorney's Docket No. 9407-21

In re: Robert Janssen et al.

Serial No.: 09/942,135

Filed: August 29, 2001

For: SYSTEM AND METHOD FOR MONITORING SOFTWARE QUEING  
APPLICATIONS

Confirmation No.: 6566

Group Art Unit: 2127

Examiner: Kenneth Tang

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Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RESPONSE**

Sir:

Applicants provide the present Amendment to address the issues raised in the Official Action mailed October 4, 2004. The amendments to the claims start on page 2 of this paper. Applicants remarks begin on page 5 of this paper.

It is not believed that an extension of time and/or additional fee(s), including fees for net addition of claims-are required, beyond those that may otherwise be provided for in documents accompanying this paper. In the event, however, that an extension of time is necessary to allow consideration of this paper, such an extension is hereby petitioned under 37 C.F.R. §1.136(a). Any additional fees believed to be due in connection with this paper may be charged to our Deposit Account No. 09-0457.